Security Incident Management

In the face of a security incident, every second is critically important. So is having the right partner by your side. Our team of professionals span the cyber security, technology, compliance, and public relations industries, adding up to a formidable partner to have in your corner during a crisis.

Our team has the expertise needed to help you prepare for incidents, develop plans and processes that drive response with 24/7/365 support in the event of a breach or compromise. Regardless of the nature of the breach, we have the skills and experience to help you navigate the uncertainty of a critical situation that always seems to occur at the worst possible moment. But we will have your back.

Through our unique combination of highly-certified technical qualifications and proven delivery of pointed crisis communications, Trapp Technology helps our clients minimize the likelihood of a breach, strengthen their environment against relevant threats, and protect their brand integrity during incidents while minimizing disruption. Our actions keep you one step ahead of the situation.

Incident Triage	Threat Tracking	Mitigation Oversight	Staff Support	Crisis Communications

trapp TECHNOLOGY℠

Redefining IT℠

Strategic Guidance to Get You Back to Business as Usual.

ACTIVE THREAT TRACKING AND MONITORING

Uncover the attackers' actions and monitor the threat's history

- Trace the attackers path, and anticipate future moves to prepare counter-measures
- Gain latitude by discovering the scope of the compromise to get a full understanding of the situation

INCIDENT ALERT TRIAGE

Evaluate and prioritize new or evolving threats to secure your business.

- Rapidly identify the relevant security events
- Escalate notification of event-based alerts to teams

INCIDENT RESPONSE COMMUNICATIONS

Notify affected users and position internal messaging

- Craft public and internal statements, complete with speaking points and key phrases to avoid
- Breach notification compliance consulting
- Managed responses to incoming PR inquiries, and composing communications for public facing leadership
- Distribute official breach notification to affected users

COMPROMISE ASSESSMENT

Conduct post-incident analysis during facilitated discussions with leadership.

- Identify point of intrusion
- Conduct extensive documentation of the incident discovery and resolution
- Recommend actions to leverage existing and future resources needed to improve your security controls

PROBLEM

22%

of businesses have no organized plan in place to prepare for or respond to a data breach.

SOLUTION

PREPARE
Plan and Build

RESPOND
During and Post-Incident

PREVENT
Reduce Future Risk

To learn more about Trapp Technology's Security Incident Management services, contact a Trapp Technology representative at
sales@trapptechnology.com • 877.942.2568 • trapptechnology.com

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