



Business Flexibility

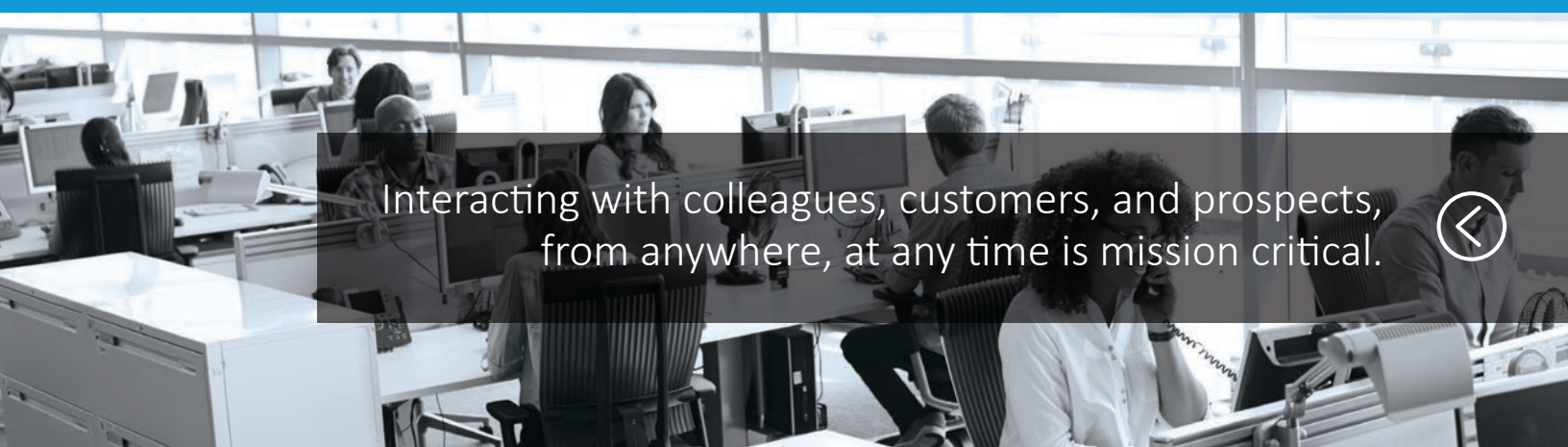
Grow Your Business with Our Cloud-based Communication and Collaboration System

DOTVOX delivers a fully managed, flexible Unified Communications service that allows IT to innovate and focus on high value projects relieving them from managing their phone system. Beyond providing rich features and functions, DOTVOX provides a flexible work environment to take care of business from anywhere on any device, cost effectively expand the business, hire the best and brightest no matter where they live, and offers rich communications to stay in touch with colleagues, customers and prospects.

FOCUS ON YOUR CORE BUSINESS

Communication is the lifeblood of any organization; interacting with colleagues, customers, and prospects, from anywhere, at any time is mission critical. Phone system that offers rich Unified Communication & Collaboration features from the cloud, addresses phone system needs without operational complexities. DOTVOX, is not only future-proof in addressing advancement in technology but eliminates the need for system maintenance and software upgrades by individual businesses offering a robust and flexible communication service.

DOTVOX provides a simple, easy to use web portal to make admin level configurations interface that enables authorized personnel to perform day- to-day changes to the phone system. In addition, individual users have access to a self-service portal that allows them to make user level changes to their service such as updating out of office alerts or accessing services like inbound faxes etc. This simple and easy to use web based management helps IT to focus on high value operational projects.

A black and white photograph of an office environment. Several people are seated at desks with computers, engaged in work. The scene is brightly lit, likely from large windows in the background. A semi-transparent dark box is overlaid on the bottom portion of the image, containing white text and a navigation arrow.

Interacting with colleagues, customers, and prospects, from anywhere, at any time is mission critical.



Distance, location, and standard work hours no longer apply. Today, employees need the flexibility to work when and where they need to all while balancing business and personal obligations. DOTVOX allows employees to work from wherever to best meet business needs whether that's at HQ, a branch office, from home, a customer's site, the airport, or a hotel.

DOTVOX's mobility solution provides a single phone number for every user that can be routed to any device. With choice of devices such as deskphone, PC/MAC client, or mobile app, calls are routed to the configured device of choice ensuring that no calls are missed. Employees are always in touch with colleagues, customers and prospects from anywhere. Communication initiated from any device uses the single phone number helping businesses to maintain a professional image.

With DOTVOX's collaboration capability, working remotely is like being at HQ. Presence status through MAC/PC client or mobile app lets users to know who is around enabling seamless communication and collaboration. Knowing presence and with a single chat helps determine if a colleague is available to join a discussion. Chat session can then be changed to a HD voice call session or to a screen share or video call to have a face to face experience all through a single click. With the feature 'My Room', participants can join a meeting via their preferred device. They can join group chat sessions and switch them to HD voice for a rich collaboration experience. The moderator can share desktop so everyone can collaborate and have a group discussion. Files can be sent directly to one or multiple recipients through the same interface without the need to use a separate application such as email, cloud storage, intranet drives etc.

INCREASE EMPLOYEE SATISFACTION

DOTVOX provides flexible work environment by enabling seamless availability of all communication features and options that drive high levels of employee satisfaction and productivity by allowing employees to work remotely from home or satellite offices. Consider the time saved by not commuting for 1 or 2 hours per day. This time saving translates into increased employee productivity and increased employee satisfaction by getting more done.

It's not just about working remotely, employees can work from where they need to be, where they can deliver the best business value. They can achieve the highest level of productivity and efficiency delivering desired business outcomes and balancing business travel needs.

HIRE THE BEST AND BRIGHTEST

In a competitive environment, hiring the right talent can be a challenge, and finding them close to HQ or a branch office can be even more difficult. With DOTVOX's mobility and collaboration capabilities, employees can seamlessly work from remote locations and participate in all meetings and team projects just like they were in the office. Now employers are free to hire the best and brightest no matter where they are located.

EXPAND YOUR BUSINESS

There are many challenges to growing and expanding businesses to new locations or territories. Finding an office in a new area or territory can be time consuming and leases can be expensive. DOTVOX's cloud-based communication and collaboration offers flexible working capabilities, thereby enabling businesses to expand into a territory with offices in low-cost locations and gaining the mindshare of partners and clients with local presence.

When acquiring a business, integrating their phone system for seamless communication with HQ can be complex and costly. DOTVOX solves this through cloud-based offering that helps setup offices and have them up and running in a short span of time. With no premise equipment required, ensuring clear consistent communications has never been easier.



Communication and collaboration offers flexible working capabilities, thereby enabling businesses to expand.

DECREASE RISK

Businesses of today are more agile through the various applications and software tools made available from advancement in technology. To be competitive in the market, businesses are required to be at the top of their game by being available to their clients and customers when they need them. Losing a client can be as simple as missing a phone call.

DOTVOX addresses this by offering the next generation cloud-based communication service that is highly available and future-proof. With the generation of communication and collaboration capabilities, DOTVOX provides uninterrupted and reliable communication services irrespective of device and location. DOTVOX helps take care of the reachability risk so businesses can focus on their core offering.

Visit [DOTVOX.com](https://www.dotvox.com) for more information.



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