trapp TECHNOLOGY SM

Case Study
Fully-Hosted
Desktop Solution

Non-profit Reduces IT Spending
and Increases Ability to Focus on
Community Services

Business Challenges

The increasing need to have multiple facilities networked with e-mail and Microsoft software applications led the YMCA to research a practical solution to manage their IT requirements. Of course, the solution had to meet their IT budget. They were open to outsourced solutions, as they were not keen on increasing staff or managing internal IT The YMCA had a specific set of requirements that included: a Windows-based environment, Microsoft Office applications, shared and secure network folders, a secure e-mail platform, network security, back-ups, and remote access.

Solution

The YMCA selected Trapp Technology. Trapp Technology provides the headquarters, and all of their 11 facilities, with a fully-hosted desktop solution that includes:

- Microsoft Office Standard Edition (Word, Excel, PowerPoint, Outlook)
- Exchange Server
- A secure, shared network
- Remote access to entire organization network: e-mail, applications, data, and organization file structure
- Back-ups

Benefits

The successful integration of Trapp Technology has allowed the YMCA to focus on serving the community, without having to worry about running their network. Trapp Technology gave the YMCA a secure, reliable computing environment with:

- Low, predictable IT costs
- Standardized applications throughout organization
- Improved data access and management
- Collaboration between headquarters and multiple facilities
- Networked computing environment throughout the organization
- Remote access from any Internet connection
- Increased network security and availability

Background Information

COMPANY

YMCA of Metropolitan Denver

INDUSTRY

Non-profit

LOCATION

Denver, Colorado

PROFILE

The YMCA of Metropolitan Denver is a major non-profit organization focused on programs that build strong kids, strong families and strong communities.

CUSTOMER FEEDBACK

"Now that we have subscribed to Trapp Technology, our organization can focus on delivering our services to the Denver community. We feel confident and secure in the knowledge that people who are IT experts are running our computer platforms and systems for us. This way, we are able to free up funds to enrich the community, rather than enlarge our internal administrative staff."

Todd McNeil,
IT Manager,
YMCA Metropolitan Denver

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